



Challenges and solutions for multilingual text mining



Ralf Steinberger

http://langtech.jrc.ec.europa.eu/ http://press.jrc.it/overview.html Ralf.Steinberger@jrc.ec.europa.eu



What this presentation is about

enth international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

- Mostly Information Extraction, but not only
- · Mostly rule-based approaches, but not only
- Show the benefits of and the need for multilingual text processing.
- Challenge: it is an enormous effort to develop these tools.
 - For N languages, N times the effort of developing tools for one language?
- Question: Are there ways to minimise this effort?
 - · Literature review
 - Our own insights



(alphabetical order)

JRC

The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

JRC colleagues (incl. former):

- Martin Atkinson
- Maud Ehrmann
- Flavio Fuart
- Erik van der Goot
- Camelia Ignat (now ECHA)
- Mijail Kabadjov
- Bruno Pouliquen (now WIPO)
- Hristo Tanev
- Vanni Zavarella
- ..

Multilingual system developers:

- Kalina Bontcheva (Sheffield University);
- Khalid Choukri (ELRA/ELDA);
- Gregory Grefenstette (Exalead);
- Frédérique Segond, Caroline Hagège and Claude Roux (Xerox Research Centre Europe);
- Aarne Ranta (Gothenburg University);
- Gregor Thurmair (Linguatec);
- Jacques Vergne (Caen University);
- Eric Wehrli (Geneva University).

Thank you!



Agenda

he seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

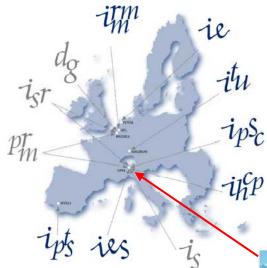
- European Commission Joint Research Centre:
 - Who we are
 - · Our customers and users (motivation)
- Importance of multilinguality
- Examples of multilingual EMM functionality
 - Multilingual media monitoring (publicly accessible at http://press.jrc.it/overview.html)



- How to minimise the effort of producing multilingual applications?
- Language resources that would facilitate the development of highly multilingual applications.



Joint Research Centre - Who we are



The Directorate General (DG)

The Institutional and Scientific Relations Directorate (ISR)

The Programme and Resource Management Directorate (PRM)

The Institute for Reference Materials and Measurements (IRMM)

KARLSRUHE (DE)

The Institute for Transuranium Elements (ITU)

ISPRA (IT) Download the Ispra site Brochure (English - Italian)

The Institute for the Protection and Security of the Citizen (IPSC)

The Institute for Environment and Sustainability (IES)
The Institute for Health and Consumer Protection (IHCP)
The Ispra site Directorate (IS)

PETTEN (NL)

The Institute for Energy (IE)

The Institute for Prospective Technological Studies (IPTS)

- **European Commission** (scientific-technical arm of public administration) Non-commercial
- Relatively small team working on Language Technology





EMM media monitoring users - wide coverage, world-wide



- European Commission (most DGs) and other EU Institutions
- **EU Agencies**:
 - e.g. Public Health (ECDC), Food Safety (EFSA), Chemicals Bureau (ECHA), etc.
- **EU** Member State organisations: e.g.
 - Public Health.
 - law enforcement authorities,
 - parliaments,
 - crisis management/humanitarian
- International and extra-European organisations: e.g.
 - various UN organisations
 - Centres for Disease Prevention and Control in the US, Canada, China, ...
- The public:
 - Ca. 30,000 anonymous internet users of publicly accessible EMM systems.
 - Combined between 1 and 2 Million hits per day













- European Commission Joint Research Centre:
 - Who we are
 - Our customers and users (motivation)
- Importance of multilinguality
- Examples of multilingual EMM functionality
 - Multilingual media monitoring (publicly accessible at http://press.jrc.it/overview.html)



- How to minimise the effort of producing multilingual applications?
- Language resources that would facilitate the development of highly multilingual applications.



Multilinguality: complementary news coverage in various languages

nth international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

Locations mentioned in MedISys medical articles across languages – complementary coverage



Italian - German





English - French





Spanish - Portuguese



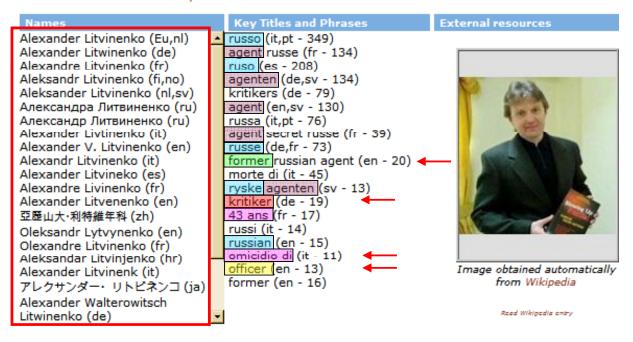


Multilinguality: Gathering *more information* about people

NewsExplorer

Alexander Litvinenko

Information about this person

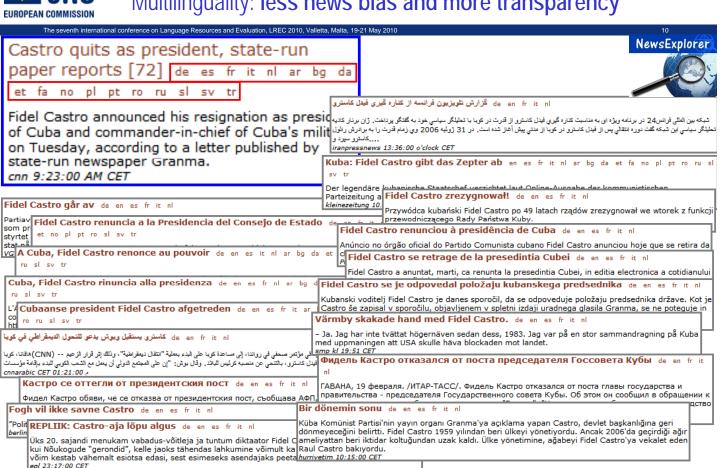


Steinberger Ralf & Bruno Pouliquen (2009). **Cross-lingual Named Entity Recognition**. In: Satoshi Sekine & Elisabete Ranchhod (eds.): Named Entities - Recognition, Classification and Use, Benjamins Current Topics, Volume 19, pp. 137-164. John Benjamins Publishing Company.



epl 23:17:00 CET

Multilinguality: less news bias and more transparency





Multilinguality: More information about relations between people

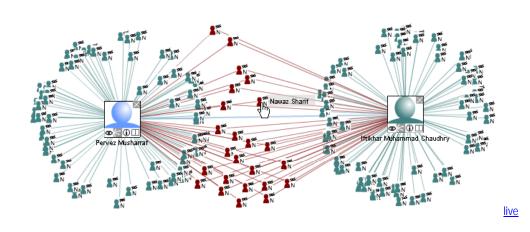
he seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010



Social networks produced on the basis of many languages are **more complete** and **less biased**.



Associated People
Salman Bashir (1.9)
Джон Негропонте (1.5)
Nawaz Sharif (1.2)
Раджа Омар Хатаб (1.2)
Мухоммада Али Джинны (1.2)
Зульфикара Али Бхутто (1.2)
Iftikhar Muhammad Chaudhry (1.1)
Christian College (1.1)
Tariq Azeem (1.1)
Benazir Bhutto (1.1)
Malik Mohammad Qayyum (1.0)
Chaudhry Shujaat Hussain (1.0)
Furqan Bahadur (1.0)
Javed Cheema (0.9)
Shaukat Aziz (0.9)
Amir Mir Lahore (0.9)
Amir Mir Lahore (0.9)
Mohammed Ali Durrani (0.9)
Mohammed Ali Durrani (0.9)
Rashid Qureshi (0.9)
Oazi Hussain Ahmed (0.9)



Pouliquen Bruno, Ralf Steinberger, Jenya Belyaeva (2007). Multilingual multidocument continuously updated social networks. Proceedings of the Workshop Multisource Multilingual Information Extraction and Summarization (MMIES'2007) held at RANLP'2007, pp. 25-32. Borovets, Bulgaria, 26 September 2007.(PDF) Hristo Tanev (2007). Unsupervised Learning of Social Networks from a Multiple-Source News Corpus. Proceedings of the Workshop Multi-source Multilingual Information Extraction and Summarization (MMIES'2007) held at RANLP'2007, pp. 33-40. Borovets, Bulgaria, 26 September 2007. (PDF)

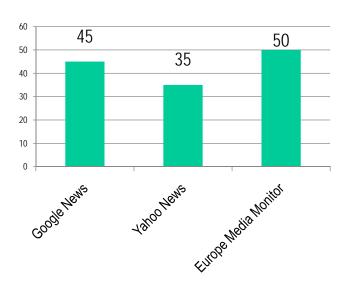


Language coverage of various media analysis tools (March 2010)

he seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

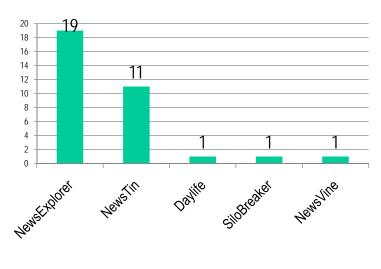
40

News aggregators



in early 2008: 34, 17, 43 languages

News analysis systems



in early 2008: the same

13

- European Commission Joint Research Centre:
 - · Who we are
 - Our customers and users (motivation)
- Importance of multilinguality
- Examples of multilingual EMM functionality
 - Multilingual media monitoring (publicly accessible at http://press.jrc.it/overview.html)



- How to minimise the effort of producing multilingual applications?
- Language resources that would facilitate the development of highly multilingual applications.

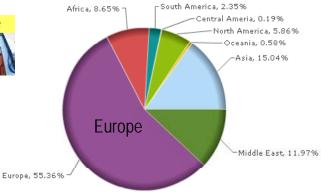


What we do: 1. News gathering

nal conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

- EMM news gathering engine
 - Monitors ~ 2,500 news sources
 - Gathers ~100,000 news articles per day
 - Clusters and categorises news
 - In 50 languages
 - Feeds news into the public media monitoring applications





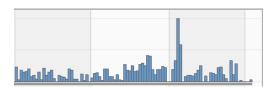
Steinberger Ralf, Bruno Pouliquen & Erik van der Goot (2009). An Introduction to the Europe Media Monitor Family of Applications. In: Fredric Gey, Noriko Kando & Jussi Karlgren (eds.): Information Access in a Multilingual World - Proceedings of the SIGIR 2009 Workshop (SIGIR-CLIR'2009), pp. 1-8. Boston, USA. 23 July 2009.



What we do: 2. Deeper news analysis (~20 languages)

Breaking news detection; alerting; tracking topics over time;

- Named entity recognition and disambiguation (persons, organisations, locations);
- Name variant matching;
- Quotation recognition;
- Social network generation;
- Multi-label categorisation;
- Linking related clusters across languages;
- Event scenario template filling (6 languages);
- •



Rice [-said]: I would many times over liberate Iraq again from Saddam Hussein, CBSnews 19-MAR-10

Abdul Rahman [said]: Facts that were created after the overthrow of the Saddam Hussein regime will not be easy to maintain because there will be no US umbrella,









NewsExplorer – Multilingual daily news overview



<u>live</u>



NewsExplorer – Aggregation of clusters into longer 'stories'

Thursday, November 22, 2007

Pakistan court dismisses final Musharraf challenge de es fr it nl ar bg da pl pt ru

Pakistan's new-look Supreme Court has, as expected, dismissed the last challenge to President Pervez



Emergency rule 'destroying the judiciary' BanakokPost 8:26:00 PM CET

Exiled ex-PM Sharif plots return to Pakistan usaToday 10:58:00 PM CET

Pakistan Court Rules for Musharraf ABCnews 2:43:00 PM CET

'Bush unembarrassed by Pakistan emergency dailytimesPK 12:28:00 AM CET

PM in Uganda for Commonwealth summit TorontoStar 5:40:00 PM CET

Commonwealth to drop Pakistan guardian 1:03:00 PM CET

Pakistan's Commonwealth suspension in sorrow. not anger: Britain (AFP) news-yahoo 11:34:00 PM CET

Pakistan: Emergency and chaos

This cluster belong to the following story: Pakistan defends emergency rule

islamabad, bhutto, military, government, army Start date: Saturday, June 23, 2007 7 days before. Musharraf unveils new interim PM similarity: 0.87 Tendulkar sets up series win over Pakistan similarity: 0.34 6 days before. Musharraf swears in caretaker cabinet similarity: 0.83 5 days before. US envoy meets Musharraf similarity: 0.85 Pakistan-India tennis series: Pakistan win second leg to level series 1-1 similarity: 0.34 4 days before. US tells Musharraf to step back similarity: 0.86

(2) Aitzaz Ahsan (2) Aitzaz Ahsan (2)
Ahsan Iqbal (2)
Thomas Jefferson (2)
Asma Jahangir (2)
David Cameron (2)
Louise Arbour (1)
Qazi Hussain Ahmed (1)
Stephen Harper (1)
Najam Sethi (1)
Khalid Hassan (1)
Hina Jilani (1)
Wajihuddin Ahmed (1)
John Negroponte (1) John Negroponte (1) Rashid Qureshi (1) Jemima Khan (1) Benazir Bhutto (1)

Pakistan (26) United States

Pervez Musharraf (26)

Pervez Musharraf (26)
Imran Khan (5)
George W. Bush (5)
Gordon Brown (4)
Don McKinnon (4)
Nawaz Sharif (4)
Benazir Bhutto (3)
Malik Mohammad Qayyum (3)
Iftikhar Muhammad Chaudhry

Islamabad(PK) Rawalpindi(PK)

Karachi(PK) Washington(US) Ar Riyad(SA) Jiddah(SA)

Saudi Arabia (10)

1.68

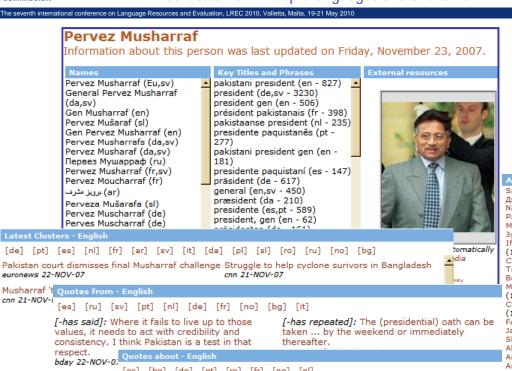
Supreme Court (27) Human Rights Watch (3) Pakistan Muslim League (2) High Court (2) High Count (2)
High Commission (2)
GEO Television (2)
Human Rights Commission (1)
Al Qaeda (1)

live



NewsExplorer –Information about people

collected from multiple languages and over time



Benazir Bhutto (910) Nawaz Sharif (552) George W. Bush (537) Iftikhar Muhammad Chaudhry (502)Osama bin Laden (430) Shaukat Aziz (395) Tarig Azeem (251) Ha Other Names Co Al Qaeda (855) CO Al Qaeda (855)
Wa Supreme Court (505)
Aft White House (312)
(20 NATO (207)
Ayı GEO Television (197)
Im Lal Masjid (187)
Abı Tautas Partija (176)
Jat Daily Times (153)
ociated People 51) Salman Bashir (1.9) Джон Негропонте (1.5) Nawaz Sharif (1.2) Раджа Омар Хатаб (1.2) Мухоммада Али Джинны (1.2) Зульфикара Али Бхутто (1.2) Iftikhar Muhammad Chaudhry Ch Tal Related Sto Bei Pakistan defends emergency Ma rule (1, June 23, 2007 - November 22, Ch 2007 (1. Pakistan's president urges calm Fur May 5, 2007 - June 23, 2007 Jav Troops launch hostage rescue Sh bid Ab June 23, 2007 - October 25, Am 2007 Protests in Pakistan take aim

HumanRightsWatch 22-NOV-07

Brown [-said]: He (Musharraf) has assured in Iran

I said]: The m to improve the Rice [-said]: And look, a lot of that was done by instead, point to help put his country back on the road to democratic reform is important. We're looking for him to take off his uniform.

| Said | Said

2007 Demonstrations at UK embassy

Brad Adams [said]: Rather than making

him to take off his uniform,

expressindia 22-NOV-07

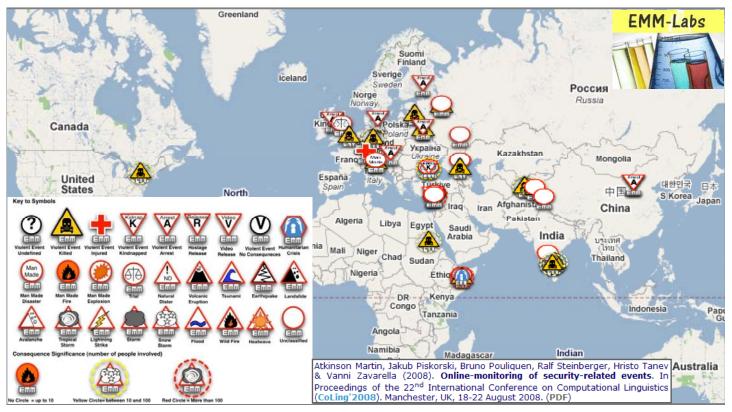
[es] [bg] [de] [pt] [ro] [fr] [no] [nl]



Detection and visualisation of events (violence/disasters/humanitarian/...)

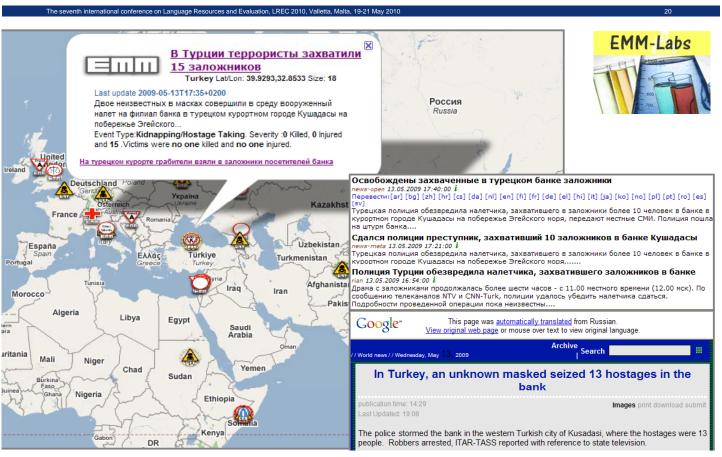
The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

Objective: global crisis monitoring. Languages: En, Fr, Es, It, Pt, Ru + (Ar)





Detection and visualisation of events (violence/disasters/humanitarian/...)





- European Commission Joint Research Centre:
 - · Who we are
 - Our customers and users (motivation)
- Importance of multilinguality
- Examples of multilingual EMM functionality
 - Multilingual media monitoring (publicly accessible at http://press.jrc.it/overview.html)



- How to minimise the effort of producing multilingual applications?
- Language resources that would facilitate the development of highly multilingual applications.



Insights collected from various teams

The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

Effort for N languages = N times effort for one language? How to save effort?

- Depends on required level of analysis
- Complex applications may require deeper linguistic analysis
- · But: even simple means can take you relatively far
- Recognition easier than generation (e.g. agreement)
- Typical and most common approach for rule-based systems:
 - Develop in one language
 - Reuse resources and adapt to new languages
 - E.g. Gamon et al. (1997); Rayner & Bouillon (1996), Pastra et el. (2002); Carenini et al. (2007); Maynard et al. (2003)

- 1. Use Unicode (Maynard et al. 2002)
- 2. Use virtual keyboards to enter foreign language data (Maynard et al. 2002)
- 3. Modularity (Pastra et al. 2002; Maynard et al. 2002)



Insights collected from various teams (2)

The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

1

- 4. Shared token classes, ideally based on surface features (Bering et al. 2003)
 - E.g. case information, includes-number, includes hyphen; string length
- 5. Uniform input and output structures (Carenini et al. 2007; Bering et al. 2003)
 - Data format
 - · When possible: same part-of-speech classes, same grammatical categories

```
The_DD N-terminal_JJ region_NN had_VHD high_JJ
P12571010A13
Several_JJ sequences_NNS were_VBD identified_V
P12576309A07
Our_PNG findings_NNS indicate_VVB that_CST CRCI
P12582233A05
The_DD corresponding_VVGJ mRNA_NN of_II 3.5_MC
P12586375A07
A_DD few_JJ examples_NNS of_II heterologous_JJ
```

```
DT
The
                  the
TreeTagger NP
                  TreeTagger
           VBZ
           JJ
easy
                  easy
           TO
                  to
to
           VB
use
                  use
           SENT
```



Insights collected from various teams (3)

The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 201

- 6. Simplicity of rules and the lexicon (Carenini et al. 2007; Vergne 2002)
 - E.g. Identification of subject-verb pairs for 5 languages (Vergne 2002)
 - <200 dictionary elements per language
 - Case information
 - · Regular expressions matching certain combinations of word endings
 - E.g. Chunker for 23 languages (Vergne 2009), using only
 - String length information
 - Word frequency
 - E.g. under-specification (agreement; order of modifiers) in recognition of quotation and speakers (Pouliquen et al. 2007)
 - "..." said the former 56-year-old British Prime Minister Tony Blain



Insights collected from various teams (4)

he seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

,

- 7. Share resources between languages (lexica, gazetteers, grammar rules) (Bering et al. 2003)
 - Language-independent rule set + language-specific rules, e.g. for date recognition
 - 20.10.2010 (generic)
 - 20th of October of the year 2010 (language-specific) (Ignat et al. 2003 also cover this and more cases with generic rules)
- 8. Use theory-neutral date types (Pastra et al. 2002; Maynard et al. 2002)
 - For the Language Engineering architecture GATE





9. Adhere to a grammar theory, e.g.

- Bender & Flickinger (2005) use HPSG for general-purpose grammars;
- Gamon et al. (1997) adhere to Universal Grammar for generic Microsoft NLP grammar;
- Wehrli (2007) uses Chomsky's generative grammar to build parsers;
- Ranta (2009, e.g. pp. 47ff; LREC tutorial) works within the Grammatical Framework GF.

Benefits mentioned:

- The mere existence of an abstract syntax implies grammar sharing;
- Creating a generic grammar and parameterise it to handle many languages;
- Shared grammars by language group;
- Treating some linguistic phenomena in a systematic way (e.g. clitics; morphological agreement; phrase ordering; ...);
- Generating starter grammars based on linguistic features (Bender & Flickinger 2005).



The promising contribution of Machine Learning (ML)

The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

- 2

- Idea: self-learning software learns rules and vocabulary, e.g. from examples
- Success story: Statistical Machine Translation (SMT);
 - Google: 57 languages (incl. 6 alpha versions); 1596 language pairs (May 2010).
- ML for Named Entity Recognition (NER) (Nadeau & Sekine 2009)
 - · Supervised ML: train on previously annotated corpora
 - Challenge: Corpora annotation is labour-intensive and expensive
 - Semi-supervised, weakly-supervised ML:
 - Use set of human-provided seeds to start learning process
 - Use boot-strapping to increase number of patterns and resources
 - Unsupervised ML:
 - E.g. words appearing synchronously in news articles (Shinyama & Sekine 2004).



Machine Learning versus manual intervention

The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

- Issue: how to combine ML methods with manual intervention, e.g. to correct
 - · E.g. Output of SVM or HMM is difficult to modify manually.

→ EMM approach:

- Use hand-crafted rules;
- Use external knowledge sources (dictionaries) when available;
- Use bootstrapping and ML methods to enhance these dictionaries;
- · Empirical testing.
- Benefit:
 - Keep control over the recognition performance
 - Spend less time per language than when using ML: 1 week 3 months per language to
 - · add news sources,
 - translate Boolean category definitions
 - Add linguistic IE resources (to recognise persons, organisations, locations, quotations, dates)
 - Evaluation



EMM guidelines

The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

.

- Keep applications simple!
 - Under-specify (constraints are time-consuming to produce and may hinder you in other languages)
 - Use bags of words without specifying agreement and order, if possible
 - · Don't disambiguate if you can avoid it
 - No grammar theory
- Use language-independent rules, if possible
- Use as little language-specific resources as possible (POS taggers, parsers, dictionaries, ...)
- Modularity: keep language-specific resources outside the rules
 - → plug in any new language
- Do not use language pair-specific resources
 - NewsExplorer covers 20 languages, 190 language pairs

Times Square evacuated as police defuse car bomb [50] de es fr it nl ar bg da et fa no pl pt ro ru sl sv tr

11

- What we (JRC) cannot use:
 - Syntactic parsers
 - Part-of-speech taggers
 - Full dictionary for any of the languages
- What we do use:
 - · Targeted world lists
 - Name titles, etc.
 - Gazetteers of place names and locations
 - · Sentiment words
 - · Reporting verbs
 - · Stop word lists!!!
 - · Light-weight suffix stripping rules and generation of morphological variants
 - Boolean combinations of category-defining words (for document classification)
 - The output of our own NER tools
 - Machine Learning and boot-strapping



Agenda

enth international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

3

- European Commission Joint Research Centre:
 - Who we are
 - · Our customers and users (motivation)
- · Importance of multilinguality
- Examples of multilingual EMM functionality
 - Multilingual media monitoring (publicly accessible at http://press.jrc.it/overview.html)



- How to minimise the effort of producing multilingual applications?
- Language resources that would facilitate the development of highly multilingual applications.



EMM insight: Need for multilingual resources

The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

3

- → Need for uniform highly multilingual resources for information extraction, etc. Similar to Multext and Multext-East, EuroWordNet, ...
- Parallel lexical resources, e.g.
 - Multilingual gazetteers for geo-coding (e.g. GeoNames)
 - Multilingual dictionaries using the same features and format (MulText, Euro-WordNet)
- Multilingual taggers and parsers producing the same output type and output format.
- Annotated multilingual parallel text corpora (both for training and for testing) (e.g. JRC-Acquis)
- Single access point for licensing issues (e.g. ELRA / LDC)
- Ideally **freely available** (see also: G. Grefenstette's recommendation at recent FLaReNet workshop:

 Surface form | Lemma | POS | translate | Lemma | POS | translate | Lemma | POS | Lemma | Lemma | Lemma | POS | Lemma | Lemma | POS | Lemma | Lemma | POS | Lemma | Lemma | Lemma | POS | Lemma | Lemma | Lemma | POS | Lemma |

http://www.flarenet.eu/?q=node/347)

Surface form	Lemma	POS	translation
étrangères	étranger	ADJ	foreign, stranger
libération	libération	N	liberation
mauvaise	mauvais	ADJ	bad
avantage	avantage	N	advantage
représentent	répresenter	V	represent



The seventh international conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

3

Summary

35

- Benefits of multilinguality: capture complementary coverage across languages
 - Contents
 - Opinions
- Major challenge: time needed to develop resources and applications
- Proposals how to keep the effort down:
 - Unicode
 - Virtual keyboards
 - Modularity
 - Shared token classes (surface features)
 - Uniform input and output structures
 - Simplicity of rules and the lexicon
 - Share resources between languages

- Theory-neutral / adhere to grammar theory
- Use Machine Learning
- Under-specification
- Minimise use of language-specific resources
- Avoid language pair-specific resources



Summary (2)

ternational conference on Language Resources and Evaluation, LREC 2010, Valletta, Malta, 19-21 May 2010

.

- Useful language resources to achieve high multilinguality
 - *Uniform and parallel* dictionaries, corpora and tools.
- Surely, there are more unpublished insights → please share them with me.

Ralf.Steinberger@jrc.ec.europa.eu

 Different applications require different means and there are many ways of doing things.